

30-Hour Basic Mediation Training • Free with Volunteer Commitment!

Mediation Certificate Course



"Learn valuable skills for resolving disputes, in the community, workplace, neighborhood, and home."

Mediators help people solve problems and resolve disputes by helping them communicate and negotiate more effectively.

This course introduces the core principles and methods of Alternative Dispute Resolution. The Los Angeles County Department of Consumer Affairs (DCA) is offering a 30-Hour basic mediation skills training workshop in March to train DCA volunteers to mediate community and court-connected disputes including landlord-tenant, neighbor, consumer-merchant, billing, property damage, workplace, and interpersonal conflicts.

The course will be taught by Talin Bahadarian, a mediator, arbitrator, instructor, speaker and consultant in the field of alternative dispute resolution. Talin has been recognized for her creativity and commitment to helping others understand the basics of mediation and with helping them apply different techniques to help others resolve disputes.

30-HOUR WORKSHOP

SAT. 03/22....8:00 AM - 5:00 PM

SUN. 03/23....8:00 AM - 12:00 PM

SAT. 03/29....8:00 AM - 5:00 PM

10-Hour Practical Component

LOCATION:

Kenneth Hahn Hall of Administration
Conference Room 743, 7th Floor
500 West Temple Street
Los Angeles, CA 90012

Training is free for volunteers who attend the entire workshop and make a volunteer commitment to DCA. Positions are limited, so please apply for the program as soon as possible.. Bilingual volunteers are particularly encouraged to apply.

To register or for more information, contact:

Caroline Torosis, Program Manager
at (213) 893-2206 or

Mediation@dca.lacounty.gov

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